

Taking care of  
**you**  
& the place  
we call home.

## LOWER KEYS MEDICAL CENTER 2025 Community Benefit Report



**134,000**  
Patient Encounters



**\$47 million\***  
Uncompensated Care



**\$9.6 million**  
Capital Investments



**\$63 million**  
Payroll



**\$5.3 million**  
Taxes Paid



Overall Community Benefit

**\$133 million**

*Providing safe, quality healthcare services  
to our community is rewarding work.  
We are grateful for the trust every patient places in us.*

Volume and dollar amounts are approximate.  
Overall Benefit includes charitable contributions and dollars spent locally.

\*Uncompensated Care figure is from the 2024 AHCA report compiled  
September 30, 2024. All other numbers reflect January 1 - December 31, 2025.



# 2025 Highlights



## ● PATIENT CARE

In 2025, Lower Keys Medical Center delivered on its commitment to provide quality healthcare close to home at more than 134,000 patient encounters across its hospital and other sites of care.

## ● UNCOMPENSATED CARE

We provided approximately \$47 million in charity and uncompensated care for the community's most vulnerable and have resources to help them secure medications and medical support devices.

## ● QUALITY CARE

In 2025, the hospital achieved a 4-star "above average" rating from the Centers for Medicare and Medicaid Services (CMS). We are accredited by the American College of Cardiology as a Chest Pain Center and by The Joint Commission and American Stroke Association as a Primary Stroke Center.

## ● EMERGENCY CARE

Our emergency department delivered medically necessary, life-saving care at more than 22,000 visits in 2025, regardless of the individual's ability to pay.

## ● KEEPING CARE IN THE KEYS

Since renovating our cardiac catheterization lab and adding 24/7 interventional cardiology coverage, cardiac transfers were reduced by 51%. Our inpatient dialysis program has reduced nephrology transfers by 24%.

## ● INVESTING IN TECHNOLOGY AND INFRASTRUCTURE

New technology, including CT scanning, nuclear medicine equipment and a surgical tower visualization platform, has increased provider efficiency and precision, and enabled us to serve more patients.

## ● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through financial donations and acts of service, we support local charitable and community organizations, including MARC House, Samuels House and Habitat for Humanity of Key West and Lower Keys. In addition, our annual Jars of Love drive has collected over 175 jars of peanut and other nut butters for SOS Foundation Stock Island Food Pantry.

## ● GROWING FUTURE PROVIDERS

Our \$200,000 donation to the College of the Florida Keys supports nursing education and grant matching. We also fund three scholarships to Key West High School students, and our new graduate RN mentorship program supports the next generation of nurses.

## ● GROWING SERVICES

Recruitment of specialists in obstetrics and gynecology, counseling, gastroenterology, orthopedics, interventional cardiology and primary care increases patients' access to local healthcare services.

## ● ENHANCING OUR FACILITY

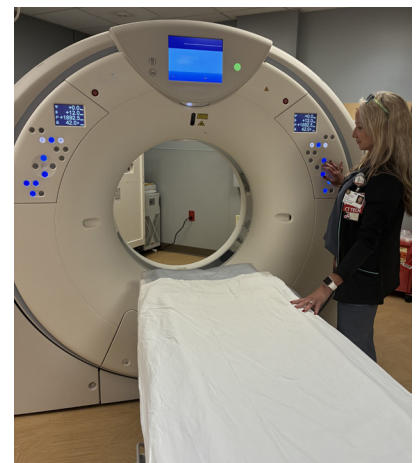
Facility upgrades include exterior refresh, landscaping, safety enhancements and patient room and waiting room renovations. A unique collaboration with Art in Public Buildings further enhances our hospital with local art.

## SERVICES

 2 Campuses

 9 Physician Clinics

 1 Ambulatory Surgery Center



## ADVANCING TECHNOLOGY FOR OUR PATIENTS AND MEDICAL STAFF

New CT equipment provides faster scan times, serves more patients and supports our ability to perform additional cardiovascular and neurological testing. Scans have sharper images and physicians can access AI-enhanced technology when diagnosing and treating patients. The upgrade has increased the number of outpatient CTs we provide, helping local residents get the services they need close to home.